



# MANAGE OUR VOLUNTEERS, ASSETS AND TRAINING

MOVAT by Stuart Romero

## Backup SMS Service

The main MOVAT website may not always be available which makes it necessary for a backup SMS service. It is strongly recommended that BGU Duty Officers make themselves aware of this service to ensure there is minimal interruption to operations by an outage of the main MOVAT website. Refer to the last section for training instructions.

There are three points of connection for SMS via MOVAT:

1. The individual BGU instance – e.g. <https://trial.movat.com.au>
2. The backup SMS site – <https://sms.movat.com.au>
3. Direct connection to the SMS gateway – <https://movat.transmitsms.com>

If you are unable to connect to the regular BGU MOVAT page, try to connect to the backup SMS site (<https://sms.movat.com.au>). This site will determine what the next best option is. If this page is also not available, directly visit the SMS gateway ([movat.transmitsms.com](https://movat.transmitsms.com)) which is the same as the “Database not Available” page below.

## Backup SMS Site – Database Available

If the database is available, the following screen will display when you visit <https://sms.movat.com.au>. Click on your BGU to access a SMS site very similar to the regular MOVAT pages. There will also be a notification when the main site is available again.

## MOVAT SMS Backup

This site can be used to send SMS when the main MOVAT server is offline. Please choose your BGU from below.

Belmont SES

Bridgetown SES

Busselton SES

Canning SES

Hedland BFB

Hedland SES

Kalamunda SES

Melville SES

Figure 1 - Backup SMS site when database is available (format will be different for mobile devices)

**Main site is UP - click here to go there now.**

## Belmont / Vic Park SES MOVAT

Member Availability

SMS (0 unread)

Figure 2 - Backup SMS Site also showing notification

## Backup SMS Site – Database not Available

If the database is not available, the backup site will direct you to the SMS gateway service. These pages are provided directly by the gateway and are (unfortunately) not mobile friendly, so it is recommended to access this page from a computer.

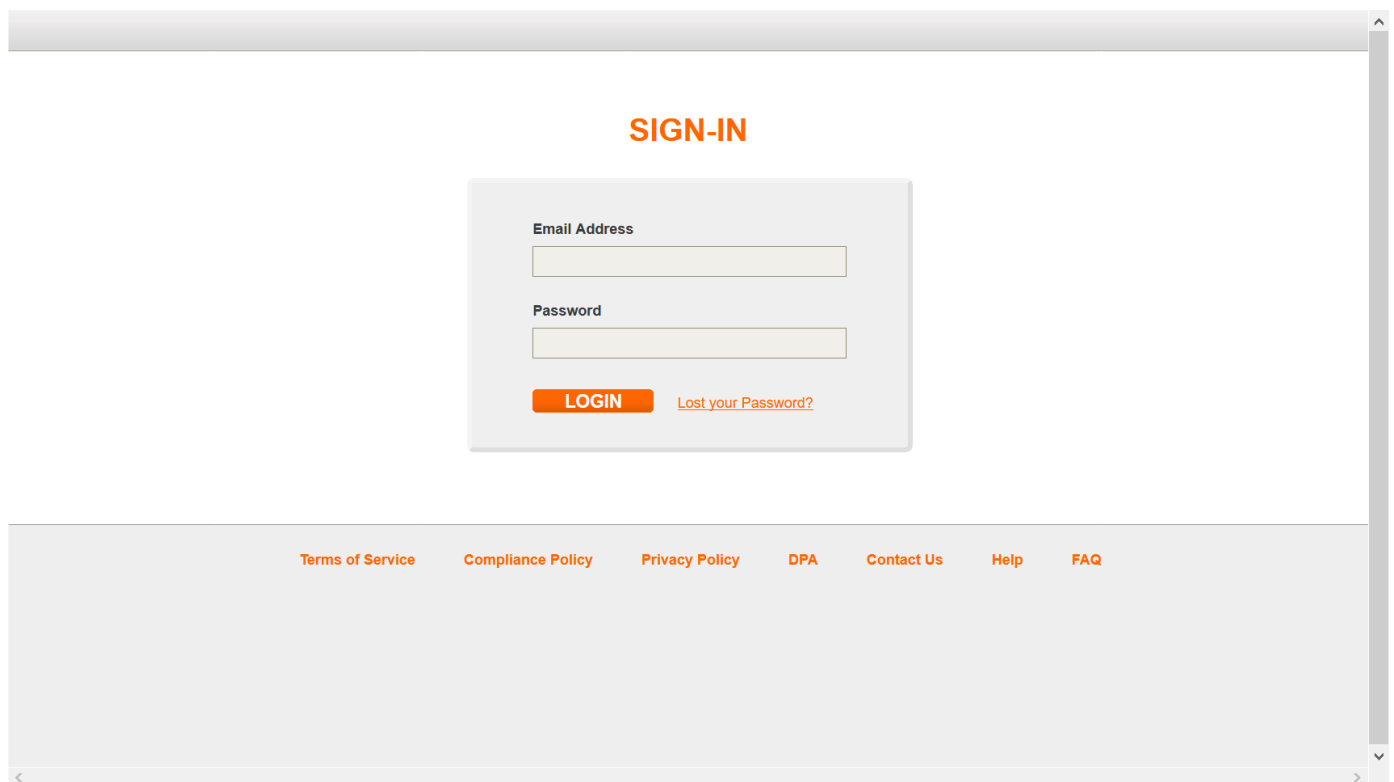
At the top right – select your BGU from the drop down. This will allow the backup site to monitor connectivity to the database and the main site.

The username and password for the gateway was provided to the Local Manager when the MOVAT SMS service was setup.

### MOVAT SMS Backup

Select your BGU to monitor the main MOVAT server:

Unfortunately, the MOVAT server and database server is offline. You can access the SMS Portal below. Log in details have been provided to your Local Manager when the SMS service was configured to your BGU.



The screenshot shows a web browser window displaying the MOVAT SMS Backup site. At the top, there is a navigation bar with the following links: [Terms of Service](#), [Compliance Policy](#), [Privacy Policy](#), [DPA](#), [Contact Us](#), [Help](#), and [FAQ](#). The main content area features a large orange heading "SIGN-IN" centered above a light gray sign-in form. The form contains two input fields: "Email Address" and "Password". Below the "Password" field is an orange "LOGIN" button and a blue link for "Lost your Password?".

Figure 3 - SMS Gateway site when the database is not available (format will be different for mobile devices)

The SMS Gateway pages are fairly well set up. The contacts from MOVAT are updated automatically once per week, including contact groups for All Members (prefixed with 000 - ), Sections (prefixed with 001 - ), Qualls (prefixed with 002 - ) and Additional Contacts (prefixed with 004 - ).

## Backup SMS Site – Training

To become familiar with the backup SMS service, regular training is recommended. You can access the Backup SMS Site by visiting <https://sms.movat.com.au> and the SMS Gateway by visiting <https://sms.movat.com.au/transmitsms.php> or directly - <https://movat.transmitsms.com>

It is also strongly recommended that the username and password for the SMS Gateway is recorded in some way for users to be able to log in when required.