



MANAGE OUR VOLUNTEERS, ASSETS AND TRAINING

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Backup SMS Service

The main MOVAT website may not always be available which makes it necessary for a backup SMS service. It is strongly recommended that BGU Duty Officers make themselves aware of this service to ensure there is minimal interruption to operations by an outage of the main MOVAT website. Refer to the last section for training instructions.

There are two points of connection for SMS via MOVAT:

1. The individual BGU instance – e.g. <https://trial.movat.com.au>
2. Direct connection to the SMS gateway – <https://movat.transmitsms.com>

If you are unable to connect to the regular BGU MOVAT page, try to connect to the SMS gateway (movat.transmitsms.com). These pages are provided directly by the gateway and are (unfortunately) not mobile friendly, so it is recommended to access this page from a computer.

The username and password for the gateway was provided to the Local Manager when the MOVAT SMS service was setup. Credentials can be recovered by contacting me (stuart.romero@movat.com.au or 0417 094 538).

SIGN-IN

Email Address

Password

LOGIN [Lost your Password?](#)

[Terms of Service](#) [Compliance Policy](#) [Privacy Policy](#) [DPA](#) [Contact Us](#) [Help](#) [FAQ](#)

Figure 1 - SMS Gateway site when the database is not available (format will be different for mobile devices)

The SMS Gateway pages are fairly well set up. The contacts from MOVAT are updated automatically once per week, including contact groups for All Members (prefixed with 000 -), Sections (prefixed with 001 -), Quals (prefixed with 002 -) and Additional Contacts (prefixed with 004 -).

To become familiar with the backup SMS service, regular training is recommended. It is also strongly recommended that the username and password for the SMS Gateway is recorded in some way for users to be able to log in when required.